

Goal 1A: Improve library services delivered to South Dakota citizens through increased professional development opportunities related to the six LSTA Priorities, in collaboration with the South Dakota Library Association and others

Workshop Evaluations

- Workshop Evaluations (Development/CE; anecdotal; statistical – August 15)
- Workshop Pre and Post Evaluations – implementation of skills taught (Development/CE; anecdotal; statistical – August 15)
- Onsite visit evaluation by the local librarian (Development/Admin; survey – August 31, 2011)

Programs not completed:

- statewide leadership conference and regional training on the literacy needs of adolescents.... (Colleen and Daria will write paragraph about how this goal was not completely reached – Jasmine – growth charts and teen brain workshop and humanities council work - list of events – August 15)

Goal 1B: Strengthen the ability of local libraries to meet the needs of their local constituents by providing resources and technical expertise that supports one or more of the LSTA Priorities

Evaluation Tools:

- Library Institute Evaluations – implementing/changing library practices (Development/CE – surveys – August 15)
- Survey/Interview Institute graduates from the past 5 years (Development/CE – survey – August 31)
- Public/School Library visits – number completed (Development/School Coordinators – statistics – August 15)
- Survey/Interview MLS and SLM students (Development/Admin – SWIM Survey – August 31)
- Survey public/school librarians, teachers, and students regarding usefulness of electronic resources (Development/Julie and Joan – Survey – Results – Sept. 30)
- Technology workshops to meet patrons' reference needs Survey librarians (Development/CE – anecdotal and statistics – August 15)

Goal 1C: Ensure high-quality and timely back-up research services are provided to South Dakota citizens by strengthening the research skills of local library staff

Evaluation Tools:

- Reference logs for response time (Development/Research – statistics – August 15)
- Workshop evaluations (Development/CE and Research – anecdotal and statistics – August 15)
- Survey/Interview librarians that the State Library has answered questions for (Development/Research – develop survey - August 31)
- Survey librarians as to how they use the electronic resources to answer reference questions (Development/Research – Combine with above survey/consult with Jane and July – August 31)

Goal 2: Designated collections (both print and non-print) of the South Dakota State Library will meet the specialized needs of the state's citizens.

Evaluation Tools

- Annual evaluation of the electronic resources (Development/Julie/ER Task Force – August 31) (Ask specifically about WorldCat)
- Print collections – circulation numbers (Access/Jean and Bell – August 31)

Programs Not Completed

- Develop state standards for management of digital content (we use national standards) (Access/Admin – Explanation – August 31)
- SDMemory – by 2013 80% of heritage institutions were to have contributed to this project. So far, the only institution that has contributed is the State Library (Access/Admin – Explanation – August 31)

Goal 3A: Strengthen the Interlibrary Loan Program

Evaluation Tools

- 80% of libraries participating in ILL – look at statistics (Access/Admin – August 15)
- Survey libraries regarding satisfaction with courier service (Access/Admin – develop survey – August 31)

Programs Not Completed

- Provide training, in collaboration with SDLN ([Access/Admin – Explanation – August 15](#))
- Introduce an equitable cost-sharing plan in the 2009 Legislature ([Access/Admin – Explanation - August 15](#))
- Impact of the changes made in the State Library's collections ([Access/Admin – Explanation - August 31](#))

Goal 3B: Provide services to blind and visually impaired citizens

Evaluation Tools

- Survey B&TB Patrons – 2009 survey completed (next survey is not until 2012) ([Access/B&TB – 2009 survey – August 31](#))
- Textbooks have been completed and delivered to schools on time ([Access/B&TB – statistics – July 15](#))
- Survey/Interview special education teachers we serve ([Access/B&TB/Karen – survey – Sept. 15](#))

Goal 3C: Identify programs to reach hard-to-serve patrons

Evaluation Tools

- Library services to communities that have no library – identify libraries serving those communities and survey those libraries ([Access/Admin – survey – Sept. 15](#))
- Survey Brailleists regarding training received ([Access/B&TB/Connie – survey – Sept. 15](#))
- Workshop evaluations ([Development/CE – anecdotal and statistics – Sept. 15](#))

Programs Not Completed

- Statewide library card ([Daria/Colleen – Explanation – Sept. 15](#))

Goal 3D: Facilitate shared purchasing of resources by libraries

Evaluation Tools

- Survey libraries that are part of Titles to Go ([Development/Julie & Jane – survey/statistics – Sept. 15](#))

Goal 3E: Implement a statewide system for connecting automated library systems

Evaluation Tools

- Not implemented due to budget constraints. Currently reviewing other less expensive options ([Daria/Colleen – Explanation – Sept. 15](#))

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