**SOUTH DAKOTA**

- **84.9%**
  - 84.9% of South Dakota's public libraries help people access and use employment resources, including helping with job searches, creating resumes and submitting employment applications.

- **76.7%**
  - 76.7% of South Dakota's public libraries offer IT and other technical training, helping people gain essential technology skills for the 21st Century workforce.

- **94.9%**
  - 94.9% of South Dakota's public libraries act as the bridge between government and its services, offering free access and assistance to help people complete online government forms.

- **64.1%**
  - 64.1% of South Dakota's public libraries are often the only free source of Internet access in their communities, providing a vital link to technology and information.

**Public libraries are essential to communities, providing a vital link to the Internet, technology, and information.** With their E-government, employment, and educational services and resources, public libraries are helping people access the information they need today — while building the next generation workforce.

- **There are 148 public libraries in South Dakota.**
- **People visited South Dakota's public libraries 3,976,000 times.**
- **910,000 people used the public access Internet at South Dakota's public libraries.**

PUBLIC LIBRARIES & EMPLOYMENT

With a presence in almost every community and the free public access technologies they provide, public libraries are well situated to provide the employment-seeking assistance people need. Millions of job-seekers use public library services to find job openings, work on resumes, and complete online applications.

**Libraries help people seek jobs**

<table>
<thead>
<tr>
<th>Job resources</th>
<th>Apply for jobs online</th>
<th>Job interview strategy tool</th>
</tr>
</thead>
<tbody>
<tr>
<td>National</td>
<td>92.2%</td>
<td>94.9%</td>
</tr>
<tr>
<td>South Dakota</td>
<td>70.9%</td>
<td>24.3%</td>
</tr>
</tbody>
</table>

The employment services that public libraries provide are particularly important for those who do not have high speed Internet or computer access, or lack technology skills and expertise. Public libraries are also open evenings and weekends and are centrally located in many communities - thus better meeting the needs of those who cannot access other employment services only available during the work day.

PUBLIC LIBRARIES & E-GOVERNMENT

Public libraries provide a vital link between government and citizens. As government information, services, and resources become digital - in many cases, digital only -- public libraries serve as critical community gateways to electronic government (E-government).

**Libraries help people with E-government**

<table>
<thead>
<tr>
<th>Understand forms</th>
<th>Complete forms</th>
<th>Apply for services</th>
<th>Understand programs</th>
</tr>
</thead>
<tbody>
<tr>
<td>National</td>
<td>91.2%</td>
<td>70.7%</td>
<td>70.7%</td>
</tr>
<tr>
<td>South Dakota</td>
<td>94.9%</td>
<td>69.2%</td>
<td>50.0%</td>
</tr>
</tbody>
</table>

The E-government roles public libraries play are particularly important for those who do not have high speed Internet or computer access, lack the technology skills or expertise, or have difficulty understanding and using E-government services.
35% of Americans do not have high-speed Internet access at home. 62% of public libraries report being the only provider of free public access to computers and the Internet in their community.

Public Library Funding & Technology Access Study, 2011-2012

Public libraries provide the digital resources and training essential to full participation in the nation’s economy:

- 76% help patrons complete online job applications
- 90% of libraries provide formal or informal technology training
- 96% help patrons apply for or access e-government services

Supply cannot meet Demand at public libraries:

- 46% report insufficient Internet connection speeds
- 65% report insufficient number of public computers

Public Library Funding & Technology Access Study, 2011-2012

E-books! E-books! E-books!

Percentage of libraries that offer e-books:

- 2012: 76%
- 2011: 67%
- 2008: 52%
- 2007: 38%

Bonus! 39% of libraries offer e-readers for check-out!

The U.S. Public Library Challenge: Use vs. Funding, FY2011-2012

Increased public use:
- Technology Classes: 36%
- Electronic Resources: 58%
- Computers: 60%
- Wi-Fi: 74%

Flat or decreased funding: 57%

Percentage represents number of libraries reporting increased use

Public Library Funding & Technology Access Study, 2011-2012
Example of Digital Inclusion Survey mapping tool
Try it online at: http://digitalinclusion.umd.edu/content/interactive-map

Users can view resources and services of individual libraries (figure 1) and map overlays with population data from U.S. Census and other sources such as poverty rate (figure 2).