SD Braille & Talking Books Library
Survey 2016

Why do you use the Braille and Talking Book Library?
Answered: 271  Skipped: 7

- Reading books for pleasure: 75%
- Learning more about a...: 17%
- Staying connected with...: 6%
- Other (please specify): 23%

On average, how much time do you spend reading on a WEEKLY basis?
Answered: 267  Skipped: 11

- Between 1 - 3 hours: 21%
- Between 3 - 6 hours: 22%
- Between 6 - 12 hours: 24%
- Between 12 - 20 hours: 16%
- More than 20 hours: 18%

How do you rate the overall quality of the Braille and Talking Book Library?
Answered: 268  Skipped: 10

- Excellent: 81%
- Good: 10%
- Fair: 0%
- Poor: 0%

Total Respondents: 271
How often do you contact staff at the Braille & Talking Book program?

Answered: 271   Skipped: 7

- Weekly: 5%
- Monthly: 23%
- Once or twice a year: 56%
- Never: 17%

Ease of contacting us:

Answered: 228   Skipped: 50

- Very easy: 68%
- Easy: 25%
- Average: 5%
- Difficult: 2%

Courtesy of the Braille and Talking Book staff:

Answered: 227   Skipped: 51

- Excellent: 92%
- Good: 3%
- Fair: 0%
- Poor: 0%
- Not applicable: 0%

Staff returns telephone messages and emails in a timely manner:

Answered: 226   Skipped: 53

- Excellent: 75%
- Good: 18%
- Fair: 0%
- Poor: 0%
- Not applicable: 7%
When you contact the library, do you receive the assistance or material you requested?
Answered: 226  Skipped: 32

- Always: 84%
- Usually: 16%
- Never: 0%

Quality of the service for problems with digital players:
Answered: 267  Skipped: 11

- Excellent: 54%
- Good: 15%
- Fair: 0%
- Poor: 0%
- Not applicable: 31%

Book titles we select for you:
Answered: 270  Skipped: 8

- Excellent: 42%
- Good: 39%
- Fair: 5%
- Poor: 1%
- Not applicable: 13%

Number of books we send you:
Answered: 267  Skipped: 11

- Too many: 4%
- Right quantity: 83%
- Not enough: 3%
- Not applicable: 11%
Do you have access to a computer or other electronic device with internet access?

- Yes: 67%
- No: 33%

The Prairie Trails Newsletter is our means of communication with all patrons of the Braille and Talking Book Library. How do you rate the content of the newsletter?

- Excellent: 28%
- Good: 40%
- Fair: 3%
- Poor: 20%
- I don't read the newsletter: 20%

Do you order materials via the library’s WebOPAC (online catalog)?

- Yes: 11%
- No: 70%
- Not applicable: 13%

Do you download books from BARD (Braille and Audio Reading Download)?

- Yes: 21%
- No: 09%
- Not applicable: 10%