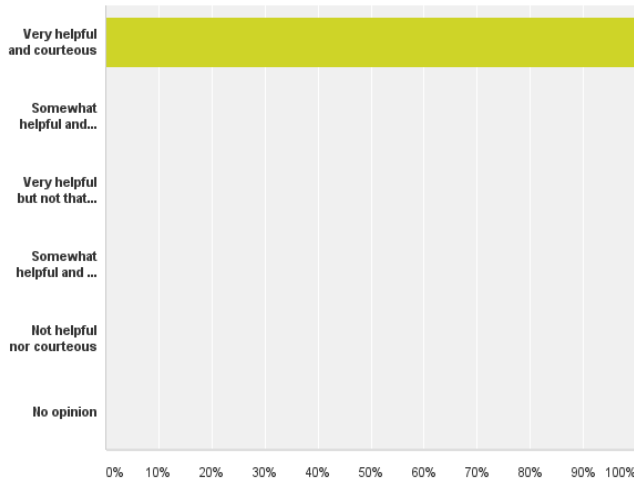
South Dakota State Library

Public libraries customer satisfaction survey results, March/April 2015.

Responses 82/112—73%

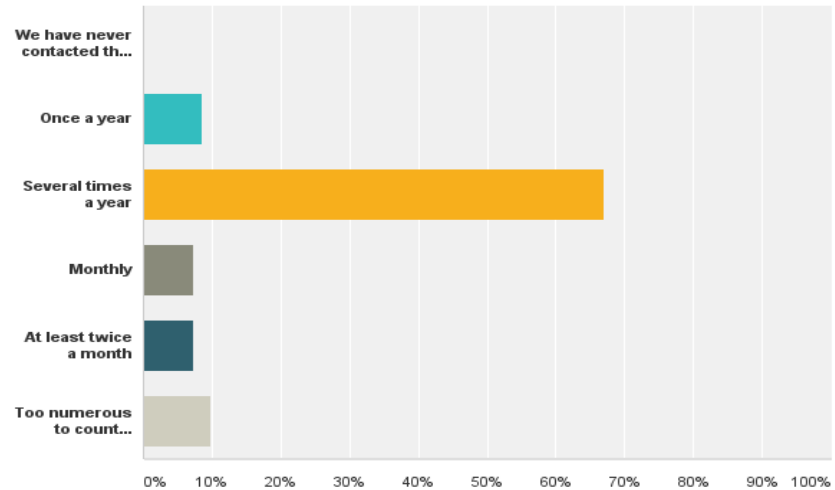
Q1 In regard to the data collection process (annual Public Libraries Survey) the State Library staff is:

Answered: 82 Skipped: 0



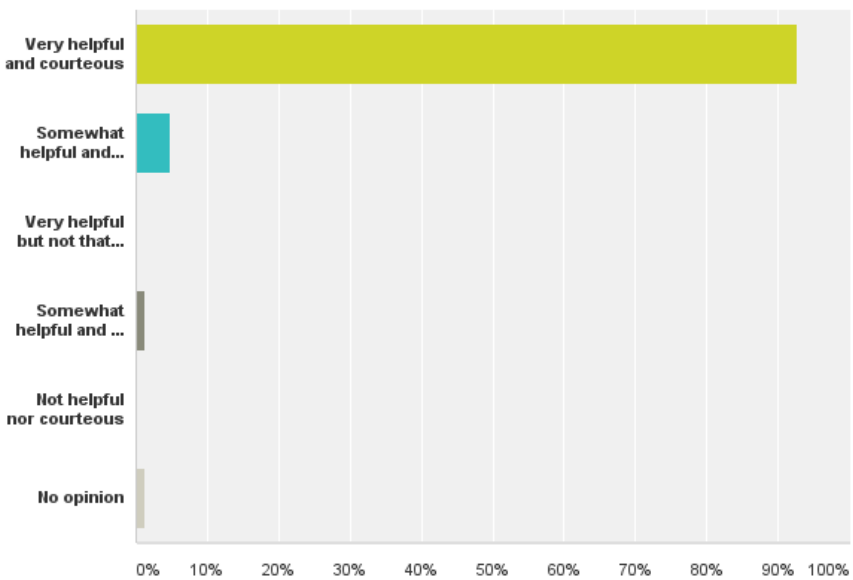
Q4 How often do you or your staff contact a SDSL staff member for answers, information, or assistance:

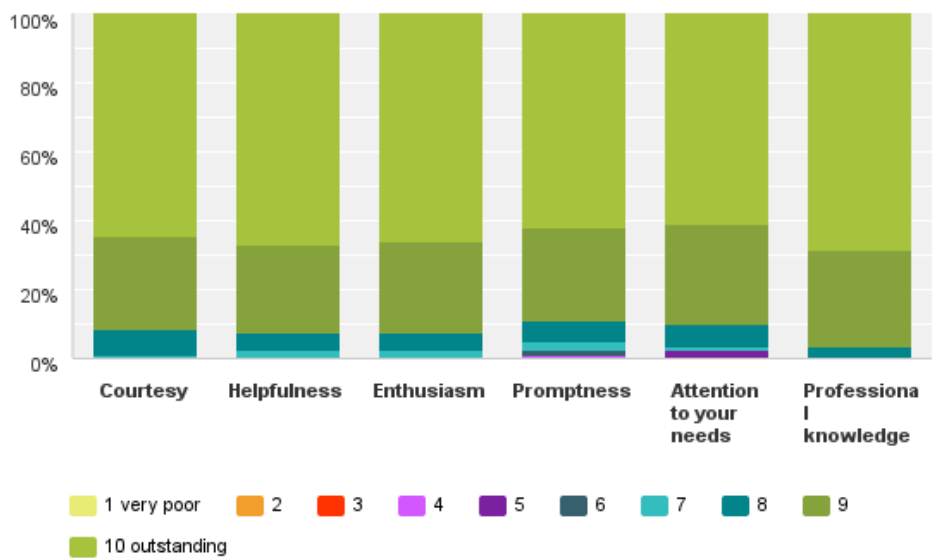
Answered: 82 Skipped: 0



Q2 When you contact the State Library staff concerning other library-related issues, trends, technology or other questions, you and your library board find the SDSL staff:

Answered: 82 Skipped: 0



Q3 In comparison to your dealings with other agencies please rank the South Dakota State Library staff on a scale of 1 to 10 in customer service performance:

Answered: 82 Skipped: 0