


## What is South Dakota Titles To Go?

- SDTTG (for short) is a consortium of public libraries.
- It provides patrons of participating libraries audiobooks and eBooks via the Libby app.

**What's the State Library's role?**

- To facilitate operations of the consortium.
- Kim Bonen is the primary SDSL contact if you have questions; however, we do not have the resources for tech support concerning individual Overdrive users.

**Kim Bonen**
Electronic Resources Coordinator
South Dakota State Library
kim.bonen@state.sd.us
605-295-3174

**The Product**
(What is being provided)

Libby.
The library reading app.

**The Company**
(Who is providing it)

OverDrive®

**The eBook Consortium**
(How it is being provided)



# Cost to Join



Libraries sign participation agreements with OverDrive, who manages all billing and financial aspects directly with the participating library.

Each participating public library pays a single annual fee based on population service area
Subscription term is January 1 - December 31.

| Tiers Chart | | |
|---|---|---|
| Tier | Legal Service Area Population | Annual Fee |
| 1 | Up to 1,500 | $600 |
| 2 | 1,501 - 4,000 | $1,100 |
| 3 | 4,001 - 10,000 | $1,500 |
| 4 | 10,001 - 20,000 | $3,000 |
| 5 | 20,001 - 30,000 | $4,500 |
| 6 | 30,001 - 100,000 | $6,000 |




## Listserv Messages

At least one staff member from each library should be on the SD Titles To Go listserv. Announcements and general information about the Consortium are shared here.

Additional staff members from each library are encouraged to join.

Email kim.bonen@state.sd.us to request to be added to the SDTTG listserv.

# Overdrive Support Team

**Gabriela Johnson**

Account Manager
(216) 573-6886 x 1269

gjohnson@overdrive.com




**Maria Fesz**

Digital Content Librarian

(216) 573-6886 x 1451

mfesz@overdrive.com



**Nia Turner**

Product Support Specialist

(216) 573-6886 x 1359

nturner@overdrive.com



# Types of Overdrive accounts

**Primary Account** (required):

Everyone in SDTTG has this account. This one is the shared consortium account which you pay annually (typically near New Year's day).



**Advantage Account** (optional):

Advantage allows you to buy books for just your library to use. Libraries with Advantage may share those books with other consortium libraries if they choose.



# Advantage Plus

- Allows your library to share some or all the library's Advantage content with the consortium.
- Which titles that are shared depends upon the settings chosen by the individual Advantage library; libraries must set up Advantage Plus plans in Overdrive Marketplace to share titles.
- Shared titles will still belong to the Advantage member. Advantage users will have priority for holds.
- All reports will show that the shared titles belong to the Advantage member.



# How Does Purchasing Titles Work?

**Collection Funding and Selection**

- The annual fee includes a platform fee and a content (ebooks and audiobooks) fee. Individual titles are purchased using the participation fees allocated towards titles. Titles purchased are available to all participating libraries.

**SDTTG Collection Development Committee (Purchasing Committee)**

- A 5-person volunteer selection committee selects titles. All participating libraries may submit title lists to the committee.

- The committee is drawn from the public libraries that are current members of the consortium. There are four tier-specific positions. One person remains an "open" position, which can represent any tier.

**Committee Rep Positions:**

Pricing tier 1 - Legal services area population of 1,500 and under.
Pricing tiers 2 & 3 - Legal service area population of 1,501 to 10,000.
Pricing tier 4- Legal service area population of 10,001 to 20,000.
Pricing tiers 5 & 6 - Legal service area population of 20,001 - 100,000
At Large rep - can represent any pricing tier

- Terms are for three years, beginning on January 1, and ending December 31. Terms are staggered.

- By Laws and Collection Development Policy:
https://library.sd.gov/LIB/ERD/TitlesToGo.aspx

## How Does Patron Access Work?

Each library can choose the option that works best for them.

- Authentication provided by the library's ILS vendor.
- Click-through authentication that transfers the patron's session from individual library catalog to OverDrive.
- Overdrive's User Login Manager in which the individual library uploads patron barcodes for patrons to OverDrive. This method can be used by libraries with or without automation.

**If you are unsure which method your library uses,** please contact your Overdrive Product Support Specialist: Nia Turner

# User Login Manager

If your library is not automated, Overdrive's User Login Manager may be where you add or delete patrons.

**If your library uses User Login Manager, we recommend the following:**

•Bookmark https://loginmanager.overdrive.com in your browser and write the address down

•Write down your login/password and keep track of it.

•Watch the below videos about User Login Manager

- **User Login Manager Overview: https://resources.overdrive.com/user-login-manager**
- **Manage and Maintain User Login Manager: https://resources.overdrive.com/manage-and-maintain-user-login-manager**

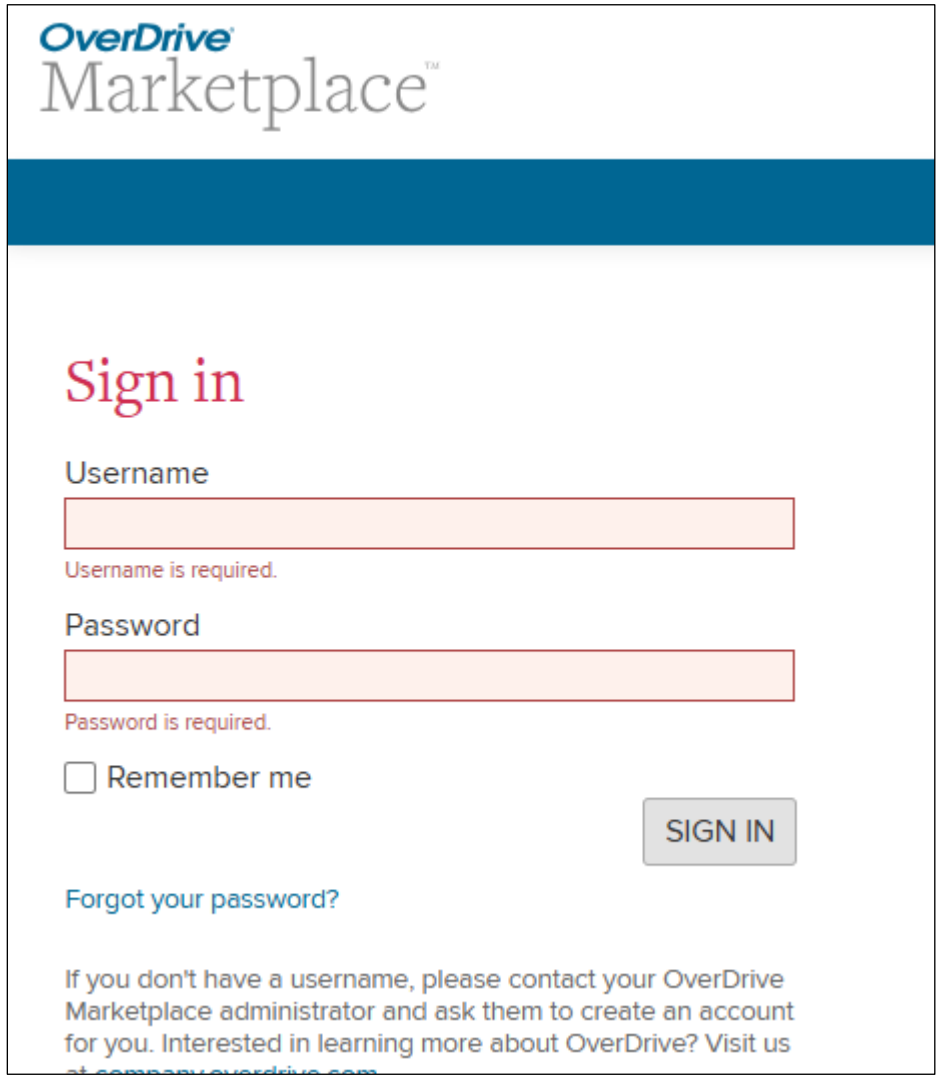
# Overdrive Marketplace

Overdrive Marketplace is where you go to support help tickets, view title holdings, make purchases, and pull usage statistics.

**Even if your library does not make purchases, it is important to know how to log in so you can submit help tickets directly to Overdrive support staff. This is the fastest way to get technical issues fixed.**

To log in to Overdrive Marketplace, open a web browser and go to: https://marketplace.overdrive.com

Please contact Kim Bonen at the State Library (kim.bonen@state.sd.us) if you do not know your username/password so she can send you a password reset email.



## Submitting Help Tickets

If you need technical support, please log in to Overdrive Marketplace and send in a support ticket to technical support. This is the fastest way to resolve technical issues for the patron and if the library is experiencing technical issues as well.

Please note that the State Library does not have the resources to assist with technical problems concerning individual users.

## Promotional Material & Training Resources

Check out the following pages - bookmark them to your internet browser for easy access :

Overdrive Resource Center (landing page)

Library Staff Training  How To Resources

Marketing & Outreach

Libby Life Blog

# Reciprocal Lending Agreement (RLA)

A Reciprocal Lending Agreement (RLA) was launched Feb. 9, 2026 between the South Titles To Go (SDTTG) eBook Consortium, the Black Hills Digital Library Consortium and Siouxland Libraries, powered by OverDrive. The RLA allows cardholders from participating libraries to borrow eBooks and audiobooks from other libraries within the agreement.

**Key Benefits of the RLA:**

- Expanded Access: Patrons gain access to thousands of additional digital titles from partner libraries.
- No Additional Cost: Libraries incur no extra fees beyond their current OverDrive agreements.
- Community Impact: Increased circulation and resource sharing strengthen library services statewide.

**How It Works:**
Patrons will use the Libby app to add participating libraries as visitors, enabling them to browse and borrow from partner collections. Libraries will provide guidance and marketing to ensure a smooth transition for users.

**About the Partners:**

- Black Hills Digital Library Consortium - A digital resources network serving 10 libraries in the Black Hills region.
- Siouxland Libraries - Serving a population of over 200,000 with robust digital collections.
- South Dakota Titles To Go Consortium - Serving 80 member libraries statewide.

# RLA Training & Marketing Material

**Library Staff Training:**

Library staff are encouraged to complete the RLA training module.

**Library Patron Training:**

How-to video with step-by-step instructions for patrons.

**Viewing RLA data in Marketplace reports for library staff:**

https://help.marketplace.overdrive.com/7387.htm

**Marketing Material:**

A customizable RLA marketing kit can be found under “In Case You Missed It”: **https://resources.overdrive.com/library/marketing-outreach-trending/**

# RLA FAQ

**What does it cost to participate in the RLA?**

There is no additional cost for libraries with Overdrive collections to participate.

**If my library doesn't have Overdrive, can we still participate?**

Public libraries without Overdrive collections cannot participate but are encouraged to join an existing Overdrive Consortium.

**How will we keep up with hold requests if we share our materials with other libraries?**

Home patrons will have holds prioritized. Visitor patrons cannot place holds on or borrow titles that are:

- Metered Access by checkout, Metered Access concurrent use, Metered Access by the earlier of time or checkout, Cost Per Circ lending model, Lucky Day, Simultaneous Use content, Streaming media in the Cost Per Circ lending model
- Visitor patrons **will have access to a**ll one copy/one user and Metered Access by Time titles

**How can I see my library's RLA Usage?**

A monthly RLA usage report will be sent from Overdrive to Siouxland Libraries, Black Hills Digital Consortium, and SDTTG. If you wish to receive your library's RLA usage stats, please contact Kim Bonen at kim.bonen@state.sd.us and she will send once they are available.

# RLA FAQ

**How can I see stats for items other libraries are using?**

In Marketplace, most reports will differentiate visitor activity by providing search criteria for RLA system (to narrow results by digital collection) and User status (to narrow results by "Visitor" or "Home"), and a column on details-level for User status.

You will not have insights into other library's holdings/what your patrons check out there. You will be able to see what library branch a visitor is from, not just the consortium. Titles from one library will not appear in another library's ILS. (Example Siouxland's titles will not appear in Rapid City Public Library's catalog).

**Do we have to share our Advantage titles?**

No. Advantage titles may not be shared with other RLA libraries.

**What will tech support look like?**

Visitor patrons having issues should be directed to their home library for help.

When submitting a help ticket to Marketplace support, they will need to know we are part of an RLA.

If you merge a patron library card, their holds/titles do not get carried over to the other library.

**Can schools use this via Public Library Connect?**

No, schools won't be able to access other libraries via Public Library Connect (PLC)