

SOUTH DAKOTA

84.9%

84.9% of South Dakota's public libraries help people access and use employment resources, including helping with job searches, creating resumes and submitting employment applications.

76.7%

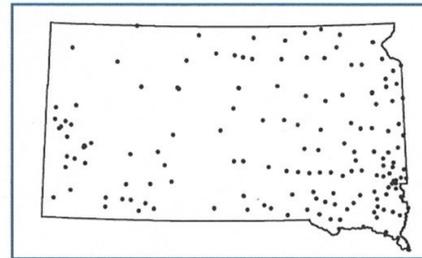
76.7% of South Dakota's public libraries offer IT and other technical training, helping people gain essential technology skills for the 21st Century workforce.

94.9%

94.9% of South Dakota's public libraries act as the bridge between government and its services, offering free access and assistance to help people complete online government forms.

64.1%

64.1% of South Dakota's public libraries are often the only free source of Internet access in their communities, providing a vital link to technology and information.



Public libraries are essential to communities, providing a vital link to the Internet, technology, and information. With their E-government, employment, and educational services and resources, public libraries are helping people access the information they need today — while building the next generation workforce.

There are 148 public libraries in South Dakota.

People visited South Dakota's public libraries 3,976,000 times.

910,000 people used the public access Internet at South Dakota's public libraries.

Miller, K., Swan, D., Craig, T., Dorinski, S., Freeman, M., Isaac, N., O'Shea, P., Schilling, P., Scotto, J., (2011). Public Libraries Survey: Fiscal Year 2009 (IMLS-2011-PLS-02). Institute of Museum and Library Services, Washington, DC



The Public Library Funding & Technology Access Study (www.ala.org/plinternetfunding) survey is managed by the Information Policy & Access Center (ipac.umd.edu) at the University of Maryland and funded by the American Library Association and the Bill & Melinda Gates Foundation. More information about libraries & the Internet is available at www.plinternetsurvey.org. 2011-2012 data presented.





PUBLIC LIBRARIES & EMPLOYMENT

EMPLOYMENT SERVICES

TECHNOLOGY ACCESS

Public libraries offer free access to computers, broadband, and Wi-Fi

DIGITAL LITERACY

Public libraries offer a wide range of free computer and Internet use training, including classes on using employment resources

EXPERTISE

Public libraries offer expertise that helps people understand and use employment resources

ASSISTANCE

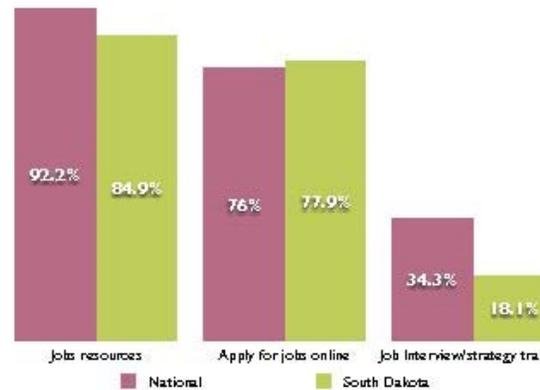
Public libraries help people search for jobs, create resumes and apply for jobs online

COLLABORATION

Public libraries partner with outside agencies and individuals to offer classes on job seeking, to help people find and apply for jobs, and to help people start businesses and create business plans

With a presence in almost every community and the free public access technologies they provide, public libraries are well situated to provide the employment-seeking assistance people need. Millions of job-seekers use public library services to find job openings, work on resumes, and complete online applications.

Libraries help people seek jobs



The employment services that public libraries provide are particularly important for those who do not have high speed Internet or computer access, or lack technology skills and expertise. Public libraries are also open evenings and weekend and are centrally located in many communities - thus better meeting the needs of those who cannot access other employment services only available during the work day.

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PUBLIC LIBRARIES & E-GOVERNMENT

E-GOVERNMENT SUPPORT

TECHNOLOGY ACCESS

Public libraries offer free access to computers, broadband, and Wi-Fi

DIGITAL LITERACY

Public libraries offer a wide range of free computer and Internet use training

EXPERTISE

Public libraries offer expertise that helps people understand government

INFORMATION

Public libraries help people find and use government information

ASSISTANCE

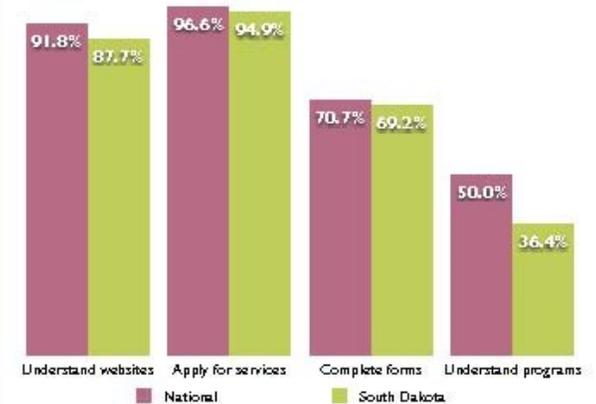
Public libraries help people understand and use government websites and services

COMPLETE FORMS

Public libraries help people complete immigration and citizenship, social service, and other online forms

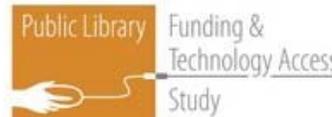
Public libraries provide a vital link between government and citizens. As government information, services, and resources become digital – in many cases, digital only – public libraries serve as critical community gateways to electronic government (E-government).

Libraries help people with E-government



The E-government roles public libraries play are particularly important for those who do not have high speed Internet or computer access, lack the technology skills or expertise, or have difficulty understanding and using E-government services.

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35% of Americans do not have high-speed Internet access at home¹



62%

of public libraries report being the *only* provider of free public access to computers and the Internet in their community.

¹Pew Internet & American Life, February 2012

Public Library Funding & Technology Access Study, 2011-2012

Public libraries provide the digital resources and training

essential to full participation in the nation's economy.



help patrons complete online job applications



of libraries provide formal or informal technology training



help patrons apply for or access e-government services

Public Library Funding & Technology Access Study, 2011-2012

Supply cannot meet Demand at public libraries



report insufficient Internet connection speeds



report insufficient number of public computers

Public Library Funding & Technology Access Study, 2011-2012

E-books! E-books! E-books!

PERCENTAGE OF LIBRARIES THAT OFFER E-BOOKS



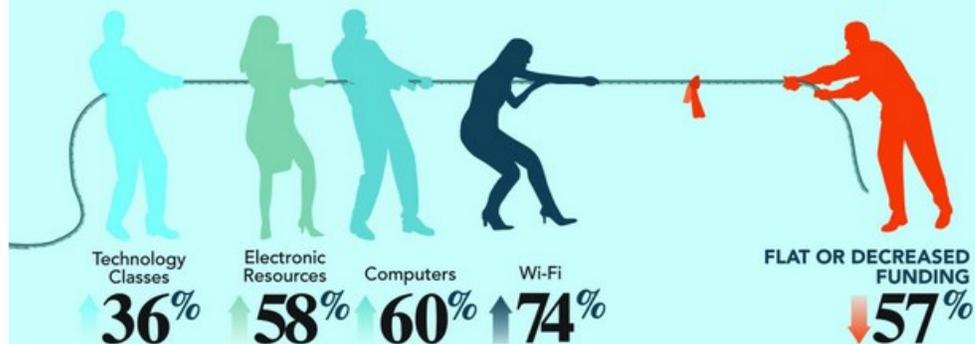
BONUS!
39% of libraries offer e-readers for check-out!

Public Library Funding & Technology Access Study, 2011-2012

Infographics!

The U.S. Public Library Challenge: Use vs. Funding, FY2011-2012

INCREASED PUBLIC USE



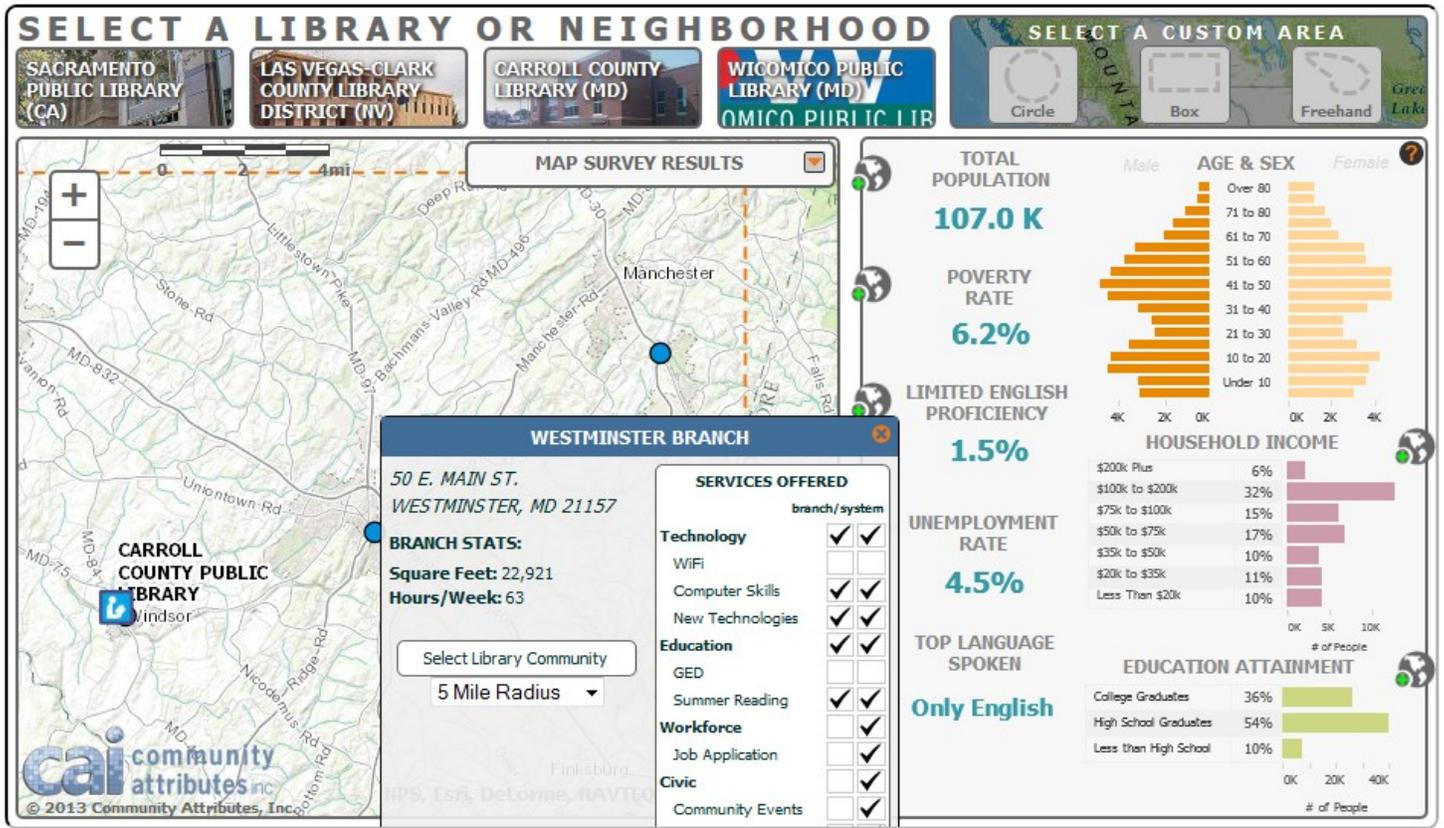
Percentage represents number of libraries reporting increased use

Public Library Funding & Technology Access Study, 2011-2012

Example of Digital Inclusion Survey mapping tool

Try it online at: <http://digitalinclusion.umd.edu/content/interactive-map>

Figure 1



Users can view resources and services of individual libraries (figure 1) and map overlays with population data from U.S. Census and other sources such as poverty rate (figure 2).

Figure 2

